## College Union Mission:

The College Union is an integral part of the educational life of the campus, serving as a center and forum for the Oregon Tech community, which includes students, faculty, staff, alumni, and guests. In all its processes, through the management of its physical and human resources, the College Union encourages interaction of diverse cultures, ideas, and values.

- Goal 1: Promote student engagement, leadership, learning, and success by supporting opportunities for participation and involvement in a diverse array of programs, activities, and employment.
  - OB1.1 Provide appropriate space for student programs
    - AP1.1.1 Evaluate space needs of programs yearly to determine if used efficiently OM1.1.1 Number of students using suite compared to previous year
    - AP1.1.2 During quarterly inspections note additional needs such as shelving or ports OM1.1.2 Noticeable items stacked on floors or desks needing a home
  - OB1.2 Encourage collaboration with departments or clubs when planning events
    - AP1.2.1 Suggest a specific club a person could contact to help support/sponsor event OM1.2.1 Increase in events and potential community service hours for clubs
- Goal 2: Assist patrons with excellent event services support including room reservations, event planning, and event production utilizing available technology and space.
  - OB2.1 Provide the proper space and tools for the planned event
    - AP2.1.1 Ask questions and provide suggestions during reservation process
    - AP2.1.2 Setup space as requested and be proactive in accommodating needs OM2.1 Customer feedback from Event Survey (to be re-introduced)
  - OB2.2 Upgrading current reservation system as technology changes
    - AP2.2.1 Pay yearly user fee for EMS, upgrade as needed OM2.2.1 Glitches in EMS equal zero
    - AP2.2.2 Invest in diagraming software for to-scale setups for large, complicated events OM2.2.2 Budget allows for investment
- Goal 3: Provide a safe, accessible, and welcoming environment for the campus community within a well-maintained facility.
  - OB3.1 Work with Campus Safety and Facilities to ensure a safe environment.
    - AP3.1.1 Ongoing training on safety best practices for both permanent and student staff.