

## AREAS FOR IMPROVEMENT

# During the May 7, 2019 Meeting, the Tuition Recommendation Committee discussed improvements for 2019-2020 TRC Process.

#### PROCESS:

- Have multiple forums, including an early forum to get feedback early-on was a very good move. It provided early feedback and conveyed to students what is coming.
- Forum should not include as much detailed budget information, though some background is important. This will continue to be a hard balance to strike.
- The website was a significant improvement for the utorbanit teals agrous pude the tCR6. This or joint efforts with ASOIT.
- Portland-Metro open forums will be better attended if scheduled at 6:00 pm given the significant amount of evening classes.
- TRC meeting schedules should avoid 7:00 am and dead week and Fridays if at all possible. Afternoons are the best option while also recognizing scheduling is really hard given everyone's classes are at varying times.

### TRC MEETING OPERATIONS:

- The meeting dynamics and discussions were good. Feedback was solicited about how to reduce the amount the finance team dominates the discussion early on. However, this is seen as unavoidable in the first few meetings as a major part of these meetings is to build the knowledge base for students and faculty who aren't experts on the university budget/legislative issues. The conversation and discussion improved in later meetings as the focus shifted away from building knowledge to discussing a pathway forward.
- The first meeting(s) should be a Finance 101 with a lot of background. This could include a list of terms (Co-Chair Budget, GRB, FTE, OPE, etc.) and descriptions of how the process works, including key dates.
- Getting a TRC meeting calendar put together as quickly as possible is very helpful. This should include what the major items of discussion/issues to do/bring up. This was accomplished this /understanding significantly. Suggestions for improvement include standardization where possible (units, coloring etc. to make it easier to read/understand/retain).

AREAS FOR IMPROVEMENT

Field	Agree	Somewhat	Neutral	Somewhat	Disagree
		agree		disagree	
(Material provided to the TRC was sufficient	7		3		
for the committee to make decisions off of.)					
(Committee members were listened to and	9		1		
their input incorporated into the final					
product.)					
(Forum presentations provided accurate and	5	3		1	
meaningful information to students.)					

The first KFalls forum seemed to be too much, or overwhelming information for students. We didn't really seem to go in knowing what exactly we wanted from students and how to go about getting it. Student participation at the Portland Metro campus was a little lacking from my understanding. Not super wild about the length/timing of the process with it being longer this year. I'm not sure how TRU day went, and I'm not sure it's appropriate to discuss here, but we need to continue to consider how to get students engaged in the process and participate in TRU day. One business I frequent had a postcard campaign (different cause/topic) and you could just go on their website and fill in your info and they would 'send' the cards to DC. Obviously they are larger with more resources, but something on a smaller scale could be helpful, if done well, and would allow a larger group of students to participate without having to actually travel to Salem.

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